What is claimed is:

1. A method comprising:

providing an offer, via an interface at a vending machine, for a benefit in exchange for an email address;

receiving, via the interface at the vending machine, an email address; and after receiving the email address, transmitting a promotional message to the received email address, in which the promotional message includes

a code that is redeemable for a benefit at the vending machine.

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2. The method of claim 1, in which receiving, via an interface at a vending machine, an email address comprises:

receiving a plurality of email addresses via the interface at the vending machine.

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- 3. The method of claim 1, further comprising: validating the received email addresses.
- 4. A method comprising:
- providing an offer, via an interface at a vending machine, for a benefit in exchange for an email address;

receiving, via the interface at the vending machine, an email address; and after receiving the email address, transmitting a promotional message to the received email address, in which the promotional message includes

- a message promoting the vending machine.
- 5. The method of claim 4, in which receiving, via an interface at a vending machine, an email address comprises:

receiving a plurality of email addresses via the interface at the vending machine.

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6. The method of claim 4, further comprising: validating the received email addresses.

- 7. A method comprising:
- receiving a set of email addresses; 5

identifying at least one vending machine to be associated with the set of email addresses;

determining at least one rule defining restrictions on when a message may be sent to at least one of the email addresses; and

sending a message via email transmission to each of the set of email addresses in compliance with the restrictions on when a message may be sent, in which the message includes content that promotes the vending machine.

8. The method of claim 7, in which sending a message via email transmission 15 to each of the set of email addresses comprises:

sending the message to a predetermined address; determining whether approval has been received; and sending a message via email transmission to each of the set of email addresses only if approval has been received.

9. The method of claim 7, further comprising: receiving data representing a preference of a customer; determining an email address from the set of email addresses that corresponds to the customer;

determining a second message according to the preference; and sending the second message via email transmission the email address that corresponds to the customer.

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10. The method of claim 7, further comprising: generating a promotion for the vending machine; and in which the step of sending a message comprises:

accessing a database of consumer preferences;

determining, from the database, a set of recipients that have preferences corresponding to the promotion; and

determining a respective email address for each of the set of recipients; and

sending a message via email transmission to each of the respective 10 email addresses, in which the message indicates the promotion.

11. The method of claim 10, in which generating a promotion for the vending machine comprises:

generating a promotion for the vending machine based on at least one revenue management factor.

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## **ABSTRACT**

According to an embodiment, a device provides an offer, via an interface at a vending machine, for a benefit in exchange for an email address. An email address is received via the interface. After receiving the email address, a promotional message is transmitted to the received email address.

According to an embodiment, a device receives a set of email addresses; and identifies at least one vending machine to be associated with the set of email addresses. At least one rule is determined, and the rule defines restrictions on when a message may be sent to at least one of the email addresses. A message is sent via email transmission to each of the set of email addresses in compliance with the restrictions on when a message may be sent.